

# Privacy Policy for Owly Stories

*Last updated: 2 May 2025*

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## 1. Who we are

**Owly Stories** (“App”) is owned and operated by **Develogic Solutions**

Fabio Cembran – Schnepfenweg 7, 4063 Hörsching, Austria

E-mail: [support@owlystories.com](mailto:support@owlystories.com)

Throughout this policy “we”, “us” and “our” refer to Develogic Solutions

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## 2. Scope

This policy explains how we collect, use, disclose and protect your personal information when you:

- download or use the Owly Stories mobile application (iOS / Android)
  - visit any associated websites or support pages
  - contact us by e-mail or other channels
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## 3. What data we collect & why

Category	Examples	Purpose	Legal basis*
<b>Account data</b>	Name, e-mail, password hash, child’s first name (optional), language	Create & secure your account, personalise stories	Contract (Art. 6 (1)(b) GDPR)
<b>Purchase data</b>	RevenueCat app-user-ID, purchase token, subscription status	Manage subscriptions, validate receipts, show paywall	Contract / Legitimate interest

Category	Examples	Purpose	Legal basis*
<b>Generated content</b>	Prompts you enter, AI-generated stories, images, audio	Provide core functionality, let you re-read stories	Contract
<b>Usage data</b>	Device type, OS version, IP address, in-app events	Improve app, debug, analytics, fraud prevention	Legitimate interest
<b>Support data</b>	Messages you send to support	Respond to your request	Legitimate interest / Consent

\* If you are outside the EU, equivalent local grounds apply.

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## 4. How we generate stories, images & audio

We send your prompts to third-party AI providers (e.g. **OpenAI**, **ElevenLabs**, **Google**) under strict contracts. Prompts and generated outputs are retained on our servers so you can access them later; we do **not** use them to retrain our own models.

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## 5. How we share data

Recipient	Why	Safeguards
<b>Supabase Inc.</b> (EU/US)	Cloud database & file storage	SCCs + DP Agreement
<b>OpenAI LLC / ElevenLabs</b>	AI text- & speech-generation	SCCs, data deleted after 30 days or anonymised
<b>RevenueCat Inc.</b>	In-app purchase backend	SCCs
<b>Analytics providers</b> (e.g. Google Play Services, Apple)	Crash & usage stats	Data minimisation

We never sell your data. We disclose to authorities only when legally required.

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## 6. International transfers

Some partners are outside the EEA. We rely on **Standard Contractual Clauses** and comparable safeguards to protect your data.

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## 7. Retention & deletion

Data	Retention
Account & purchase records	While the account is active + 6 years (tax law)
AI-generated stories/images/audio	Until you delete them or delete your account
Logs & analytics	≤ 12 months
“Marked for deletion” accounts	Permanently erased 7 days after request

You can delete your account at any time in Settings → **Delete Account**. Deletion is irreversible.

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## 8. Your rights (EU / EEA & similar laws)

You may **access, correct, erase, port, restrict** or **object** to processing of your personal data.

To exercise these rights, e-mail **privacy@owlystories.com** or use the in-app request form. We will respond within 30 days.

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## 9. Children’s privacy

The App is designed for parents or legal guardians to create stories **for** children. We do not knowingly collect data directly from children under 13 (US COPPA) or 16 (EU). If you believe we have unintentionally collected such data, contact us and we will delete it promptly.

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## 10. Security

We use encryption in transit (TLS 1.2+), hashed passwords, least-privilege API keys and continuous monitoring. No system is 100 % secure, but we take reasonable technical and organisational measures to protect your data.

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## 11. Disclaimer & limitation of liability

We provide the App and generated content “**as is**”. To the maximum extent permitted by law, we disclaim all warranties and will not be liable for any indirect, incidental or consequential damages arising from the use of the App or the content it generates.

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## 12. Changes to this policy

We may update this policy to reflect legal or operational changes. If changes are material we will notify you in-app or by e-mail. Continued use of the App means you accept the revised policy.

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## 13. Contact

Questions? Data requests?

**Develogic Solutions (Mr. Fabio Cembran)**

Schnepfenweg 7, 4063 Hörsching, Austria

E-mail: [support@owlystories.com](mailto:support@owlystories.com)

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